

G3 Content Index

STANDARD DISCLOSURES PART I: Profile Disclosures

1. Strategy and Analysis

Profile Disclosure	Description	Cross-Reference	Reason for Omission	Further Explanation
1.1	Statement from the most senior decision-maker of the organization	<ul style="list-style-type: none"> •p3-4 Top Message •p5-6 Special Feature: Renesas Electronics TODAY&TOMORROW 		
1.2	Description of key impacts, risks, and opportunities.	<ul style="list-style-type: none"> •p2 Renesas Electronics CSR Charter •p3-4 Top Message •p5-6 Special Feature: Renesas Electronics TODAY&TOMORROW •p9-10 CSR Promotion Structure 		

2. Organizational Profile

Profile Disclosure	Description	Cross-Reference	Reason for Omission	Further Explanation
2.1	Name of the organization.	<ul style="list-style-type: none"> •p3-4 Top Message •p5 Special Feature: Renesas Electronics TODAY&TOMORROW •p47 Company Information 		
2.2	Primary brands, products, and/or services.	<ul style="list-style-type: none"> •p47-48 Company Information •p5 Special Feature: Renesas Electronics TODAY&TOMORROW 		
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	<ul style="list-style-type: none"> •p47-48 Company Information 		
2.4	Location of organization's headquarters.	<ul style="list-style-type: none"> •p47 Company Information 		
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	<ul style="list-style-type: none"> •p47-48 Company Information 		
2.6	Nature of ownership and legal form.	<ul style="list-style-type: none"> •p47 Company Information * Annual Report 		
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	<ul style="list-style-type: none"> •p47-48 Company Information •p5-6 Special Feature: Renesas Electronics TODAY&TOMORROW * Annual Report 		
2.8	Scale of the reporting organization.	<ul style="list-style-type: none"> •p47-48 Company Information •p5-6 Special Feature: Renesas Electronics TODAY&TOMORROW * Annual Report 		
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	<ul style="list-style-type: none"> ~ p2-3 Top Message ~ p26 Scope of Environmental Reporting ~ p46 Editorial Policies 		
2.10	Awards received in the reporting period.	<ul style="list-style-type: none"> •p20 Approach to Transparent Management"Investor Relations" •p23 Community Involvement"Social Contribution Activities Overseas" •p46 Eco-communication Initiative "External Recognitions" 		

3. Report Parameters

Profile Disclosure	Description	Cross-Reference	Reason for Omission	Further Explanation
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	•p27 Scope of Environmental Reporting ·p47 Editorial Policies		
3.2	Date of most recent previous report (if any).	•p27 Scope of Environmental Reporting ·p47 Editorial Policies		
3.3	Reporting cycle (annual, biennial, etc.)	•p27 Scope of Environmental Reporting ·p47 Editorial Policies		
3.4	Contact point for questions regarding the report or its contents.	•p27 Scope of Environmental Reporting ·p47 Editorial Policies		
3.5	Process for defining report content.	•p47 Editorial Policies •p2-3 Top Message •p2 Renesas Electronics CSR Charter •p28 Eco-management Initiative "Four Environmental Cornerstones of Renesas Electronics"		
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	•p27 Scope of Environmental Reporting ·p47 Editorial Policies		
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope). I	•p47 Editorial Policies		
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.		Not reported	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.	•p28-32 Eco-management Initiative "Environmental Plan and Fiscal 2010 results" "Environmental Accounting" •p34-39 Eco-factories Initiative		
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	•p28-32 Eco-management Initiative "Environmental Plan and Fiscal 2010 results" "Environmental Accounting" •p34-39 Eco-factories Initiative		
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	• p2-3 Top Message • p26 Scope of Environmental Reporting • p46 Editorial Policies		
3.12	Table identifying the location of the Standard Disclosures in the report.	* Website: G3 Content Index		
3.13	Policy and current practice with regard to seeking external assurance for the report.	•p47 Editorial Policies		

4. Governance, Commitments, and Engagement

Profile Disclosure	Description	Cross-Reference	Reason for Omission	Further Explanation
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	•p10-11 Corporate governance •p27 Eco-Management Initiative		
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	•p10-11 Corporate governance		
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	•p10-11 Corporate governance		

4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	•p10-11 Corporate governance		
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	•p10-11 Corporate governance		
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	•p10-11 Corporate governance		
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	•p10-11 Corporate governance		
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	•p2 Renesas Electronics CSR Charter •p9-10 CSR Promotion Structure •p18 Product Quality and Safety Improvement "Policy for Product Quality Improvement" •p21 Working Together with Suppliers and Sales Partners "Procurement Policies" p27 Environmental Policy		
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	•p2 Renesas Electronics CSR Charter •p9-10 CSR Promotion Structure •p10-11 Corporate Governance •p27 Environmental Policy		
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	•p9-10 Corporate Governance		
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	•p11-15 Compliance •p17 Policies and Activities for Improving Customer Satisfaction •p18-19 Product Quality and Safety Improvement •p21 Working Together with Suppliers and Sales Partners •p25 Respecting Human Rights and Providing Equal Opportunities "Occupational Health and Safety/Mental Health Management •p30 Eco-management Initiative "Eusuring Compliance with Environmental Regulations" "ISO14001 Certifications" •p42 Eco-products Initiative "Compliance with Environmental Laws and Regulations" "Environmental Quality of Products"		
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	•p10 CSR Promotion Structure "Participation in the United Nations Global Compact" •Website "Community Involvement" www.renesas.com/comp/csr/social/		
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.		Not reported	We will include those of Renesas Electronics from the next report. We chose not to detail memberships, etc. of the pre-merger entities in this report.
4.14	List of stakeholder groups engaged by the organization.		Not reported	
4.15	Basis for identification and selection of stakeholders with whom to engage.		Not reported	

4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	<ul style="list-style-type: none"> •p17 Policies and Activities for Improving Customer Satisfaction •p18-19 Product Quality and Safety Improvement •p20 Approach to Transparent Management •p21 Working Together with Suppliers and Sales Partners •p22-23 Community Involvement •p24-25 Respecting Human Rights and Providing Equal Opportunities •p42-44 Eco-Communication Initiative 		
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	<ul style="list-style-type: none"> •p17 Policies and Activities for Improving Customer Satisfaction •p18-19 Product Quality and Safety Improvement •p20 Approach to Transparent Management •p21 Working Together with Suppliers and Sales Partners •p22-23 Community Involvement •p24-25 Respecting Human Rights and Providing Equal Opportunities •p42-44 Eco-Communication Initiative 		
		STANDARD DISCLOSURES PART II: Disclosures on Management Approach (DMAs)		
G3 DMA	Description	Cross-Reference		
DMA EC	Disclosure on Management Approach EC	<ul style="list-style-type: none"> •p2-3 Top Message •p4-5 Special Feature: Renesas Electronics TODAY&TOMORROW •p30 eco-managemant "Environmental Accounting" •p46 Company Information "Performance" 		
DMA EN	Disclosure on Management Approach EN	<ul style="list-style-type: none"> •p26 Environmental Policy •p26 Scope of Environmental Reporting •p27-32 Eco-management Initiative 		
DMA LA	Disclosure on Management Approach LA	<ul style="list-style-type: none"> •p23-24 Respecting Human Rights and Providing Equal Opportunities 		
DMA HR	Disclosure on Management Approach HR	<ul style="list-style-type: none"> •p23 Respecting Human Rights and Providing Equal Opportunities 		
DMA SO	Disclosure on Management Approach SO	<ul style="list-style-type: none"> •p1 Renesas Electronics CSR Charter •p9 CSR Promotion Structure "Participation in the United Nations Global Compact" •p10 Compliance "Renesas Electronics Group Code of Conduct" •p23 Respecting Human Rights and Providing Equal Opportunities " Respecting Human Rights" 		
DMA PR	Disclosure on Management Approach PR	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction •p17-18 Product Quality and Safety Improvement •p39-41 Eco-products Initiative 		

STANDARD DISCLOSURES PART III: Performance Indicators				
Economic				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.		Not reported	
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	<ul style="list-style-type: none"> •p2-3 Top Message •p4-5 Special Feature: Renesas Electronics TODAY&TOMORROW •p8 CSR Promotion Structure "Specific CSR Activities" •p21-22 Community Involvement •p25-45 Environmental Preservation 		
EC3	Coverage of the organization's defined benefit plan obligations.		Not reported	
EC4	Significant financial assistance received from government.		Not reported	
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.		Not reported	
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	•p20-21 Working Together with Suppliers and Sales Partners		
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.		Not reported	
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	<ul style="list-style-type: none"> •p21-22Community Involvement •p42-44 Eco-communication Initiative •Website "Community Involvement" www.renesas.com/comp/csr/social/ 		
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	•p30-31 Environmental Accounting		
Environmental				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
EN1	Materials used by weight or volume.	<ul style="list-style-type: none"> •p27-32 Eco-managemant Initiative •p33-38 Eco-factories Initiative 		
EN2	Percentage of materials used that are recycled input materials.	•p37 Eco-factories Initiative " Water Resouce Saving"		
EN3	Direct energy consumption by primary energy source.	<ul style="list-style-type: none"> •p27 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" •p33-38 Eco-factories Initiative 		
EN4	Indirect energy consumption by primary source.	<ul style="list-style-type: none"> •p27 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" •p33-38 Eco-factories Initiative 		
EN5	Energy saved due to conservation and efficiency improvements.	<ul style="list-style-type: none"> •p28-32 Eco-managemant Initiative "Environmental Plan and Fiscal 2010 Results" "Environmental Accounting" •p33-38 Eco-factories Initiative 		
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	<ul style="list-style-type: none"> •p27-32 Eco-managemant Initiative •p33-38 Eco- factories Initiative •p39-41 Eco-product Initiative 		

EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	<ul style="list-style-type: none"> •p27-32 Eco-managemant Initiative •p33-38 Eco- factories Initiative •p39-41 Eco-product Initiative 		
EN8	Total water withdrawal by source.	<ul style="list-style-type: none"> •p27 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" •p37-38 Eco- factories Initiative "Water Resouce Saving" "Environmental Activities at Overseas Production Bases" 		
EN9	Water sources significantly affected by withdrawal of water.		Not reported	
EN10	Percentage and total volume of water recycled and reused.	•p37 Eco-factories Initiative " Water Resouce Saving"		
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.		Not reported	
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	<ul style="list-style-type: none"> •p8 CSR Promotion Structure "Promoting Various Social Contribution Activities" •p43-45 Eco-communication Initiative "Communication and Social Contribution" "External Recognitions" 		
EN13	Habitats protected or restored.	<ul style="list-style-type: none"> •p8 CSR Promotion Structure "Promoting Various Social Contribution Activities" •p43-45 Eco-communication Initiative "Communication and Social Contribution" "External Recognitions" 		
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	•p8 CSR Promotion Structure "Responding to the Latest CSR-Related Movements"		
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	•p43 Eco-communication Initiative "Communication and Social Contribution"(Horseshoe Crab Breeding)		
EN16	Total direct and indirect greenhouse gas emissions by weight.	<ul style="list-style-type: none"> •p27-28 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" "Environmental Plan and Fiscal 2010 Results" •p33-38 Eco-factories Initiative 		
EN17	Other relevant indirect greenhouse gas emissions by weight.	<ul style="list-style-type: none"> •p27-28 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" "Environmental Plan and Fiscal 2010 Results" •p33-38 Eco-factories Initiative 		
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	<ul style="list-style-type: none"> •p27-31 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" "Environmental Plan and Fiscal 2010 Results" "Environmental Accouting" •p33-38 Eco-factories Initiative 		
EN19	Emissions of ozone-depleting substances by weight.	•p37 Eco-factories Initiative "Protecting the Ozone Layer"		
EN20	NOx, SOx, and other significant air emissions by type and weight.	<ul style="list-style-type: none"> •p33 Eco-factories Initiative "Reducing GHG Emissions" •p28 Eco-management Initiative "Environmental Plan and Fiscal 2010 Results" 		
EN21	Total water discharge by quality and destination.	<ul style="list-style-type: none"> •p27 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" •p38 Eco-factories Initiative "Environmental Activities at Overseas Production Bases" 		

EN22	Total weight of waste by type and disposal method.	•p27 Eco-management Initiative "Renesas Electronics Group's Business Activities and Their Environmental Footprint" p38 Eco-factories Initiative "Environmental Activities at Overseas Production Bases"		
EN23	Total number and volume of significant spills.		Not applicable	
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	•p37 Eco-factories Initiative "Waste Management"	Not reported	
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and	•p44 Eco-communication Initiative "Research on Benthic Animals and Birds"	Not reported	
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	•p30-31 Eco-factories Initiative "Environmental Accounting" •p39-41 Eco-products Initiative		
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	•p35 Eco-factories Initiative" reducing Packing Materials Use and Increasing Reuse"		
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	•p29 Eco-management Initiative "Ensuring Compliance with Environmental Regulations"		
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	•p35 Eco-factories Initiative "Environmental Measures in Logistics Operations"		
EN30	Total environmental protection expenditures and investments by type.	•p30-31 Eco-factories Initiative"Environmental Accounting"		
Social: Labor Practices and Decent Work				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
LA1	Total workforce by employment type, employment contract, and region.	•p23-24 Respecting Human Rights and Providing Equal Opportunities		
LA2	Total number and rate of employee turnover by age group, gender, and region.		Not reported	
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	•p23-24 Respecting Human Rights and Providing Equal Opportunities		
LA4	Percentage of employees covered by collective bargaining agreements.		Not reported	
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.		Not reported	
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.		Not reported	
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region.		Not reported	
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	•p24 Respecting Human Rights and Providing Equal Opportunities "Occupational Health and Safety/ Mental Health Management"		
LA9	Health and safety topics covered in formal agreements with trade unions.	•p24 Respecting Human Rights and Providing Equal Opportunities "Communicating with Labor Unions"		
LA10	Average hours of training per year per employee by employee category.		Not reported	

LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	•p23 Respecting Human Rights and Providing Equal Opportunities "Respecting Human Rights" "Human Resources Development and Educational Programs" •p42 Eco-communication Initiative "Environmental Education"		
LA12	Percentage of employees receiving regular performance and career development reviews.		Not reported	
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	•p23 Respecting Human Rights and Providing Equal Opportunities "Promoting Diversity in Human Resources"		
LA14	Ratio of basic salary of men to women by employee category.		Not reported	There are no gender-based differences in the pay scale.
Social: Human Rights				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.		No relevant cases	
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	~ p8 Reinforcing our Supply Chain ~ p20 Working Together with Suppliers and Sales Partners		
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	•p23 Respecting Human Rights and Providing Equal Opportunities "Respecting Human Rights"		
HR4	Total number of incidents of discrimination and actions taken.	•p13 Compliance "Compliance Hotline"		
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	•p13 Compliance "Compliance Hotline"		
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.	•p23 Respecting Human Rights and Providing Equal Opportunities "Respecting Human Rights"		
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of forced or compulsory labor.	•p23 Respecting Human Rights and Providing Equal Opportunities "Respecting Human Rights"		
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	•p23 Respecting Human Rights and Providing Equal Opportunities "Respecting Human Rights"		
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.		No relevant cases	
Social: Society				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	•p20-21 Working Together with Suppliers and Sales Partners		Will implement BCP
SO2	Percentage and total number of business units analyzed for risks related to corruption.	•p10-14 Compliance		
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	•p12 Compliance "Compliance Education/Communication"		

SO4	Actions taken in response to incidents of corruption.		Not applicable	
SO5	Public policy positions and participation in public policy development and lobbying.		Not reported	
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.		Not reported	
SO7	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.		Not applicable	
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.		Not applicable	
Social: Product Responsibility				
Performance Indicator	Description	Cross-Reference	Reason for Omission	Further Explanation
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction •p17-18 Product Quality and Safety Improvement •p39-41 Eco-products Initiative 		
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction •p17-18 Product Quality and Safety Improvement •p39-41 Eco-products Initiative 		
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction •p17-18 Product Quality and Safety Improvement 		
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction •p17-18 Product Quality and Safety Improvement 		
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	<ul style="list-style-type: none"> •p16 Policies and Activities for Improving Customer Satisfaction 		
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	<ul style="list-style-type: none"> •p18 Product Quality and Safety Improvement "Activities to Improve Product Quality and Safety" 		
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.		Not reported	
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.		Not applicable	
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.		Not applicable	